Wabash County Government Employee Assistance Plan

- Q. What is an Employee Assistance Plan?
- A. The Wabash County Government Employee Assistance Plan (EAP) provides prepaid counseling sessions for employees and dependents at any Bowen Center location. <u>The EAP benefit begins August 1, 2015</u>
- Q. Who has access to this program?
- A. All Wabash County Government employees, married spouses and legally dependent children are eligible for four (4) free counseling sessions annually.
- Q. What locations are available for scheduling EAP counseling?
- A. All Bowen Center locations. Bowen Center has outpatient counseling centers in Wabash, Huntington, Warsaw, Columbia City, Fort Wayne, Plymouth, Albion, Auburn, Angola, Syracuse, and LaGrange.
- Q. Is prior authorization required?
- A. No. There is no pre-authorization. There is no co-pay or deductible. Services excluded from EAP coverage are medication management, psychological testing, and inpatient treatment. Your insurance information will be gathered to make sure you are paired with the proper therapist if you choose to continue treatment beyond your EAP-covered sessions.
- Q. Is my employer informed?
- A. No. <u>All sessions are private and confidential</u>. Due to federal privacy laws no information is given to your employer without your written consent.
- Q. How do I set an appointment?
- A. Call the Bowen Center Access Center at 1-800-342-5652 and state "I am an employee of Wabash County Government and would like to schedule an appointment through my employee assistance plan (EAP)."

Still have questions? Wabash County Government has a dedicated Employee Assistance Specialist available to answer your questions. For questions about eligibility, how to set an appointment, or general program questions feel free to contact Ted Westerhof at: 1-800-342-5653, ext. 3061



Better Counseling...Better Life